

Wildflower Health

Content QA Coordinator

About Wildflower Health

Wildflower Health produces mobile health programs that help families better connect to healthcare, and help healthcare companies influence and support healthy consumer behaviors across a lifetime of decisions. The company's mobile applications support women and their families to drive prevention, risk identification and connections to care right on the smartphone. The company's products support families during every life stage, from preconception and pregnancy, through pediatrics and adult health, supporting common episodes of care over time. Wildflower Health's applications are offered to consumers worldwide by leading health plans, hospitals and health systems, and employers.

About the Role

The Content team at Wildflower Health is looking for a Content QA Coordinator to lead the content quality review process for our mobile apps. In this position, you will champion the process of clinical and core content review, working cross-functionally with our Product, Content, and development team to troubleshoot issues in the app.

Responsibilities

- Coordinate phases of our content implementation process
- Support seamless communication between Content Managers and Product/Engineering leads for release cycles
- Check all content configurations in the CMS (and spreadsheets) against workbooks and requirements before handoff to our development team
- Create testing workbooks for IAT/UAT via CMS export
- Lead the testing of content during IAT
- Resolve all content specific issues found during IAT/UAT
- Assist with other content specific duties: e.g. CMS entry work, adding images, promotions, etc.
- Assist with licensed core content update process via CMS importer (near future)
- Bundle content only updates (future)

About You

- Detail oriented
- Command of the English language, good grammar and spelling skills
- Experience or an interest in content, content management and content production
- Experience working at a startup helpful but not required
- Spanish speaking a plus

Location

San Francisco, CA

How to Apply

To be considered, please email your resume, cover letter, and salary requirements to jobs@wildflowerhealth.com.